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## REGULATION OF BEACH ESTABLISHMENTS 2025

### DELFINO, DIANA, SOLARIUM DELLE TARTARUGHE

**ESTABLISHMENT HOURS: 8:30 AM – 7:00 PM**

**BATHING HOURS: 9:00 AM – 7:00 PM**

**Article 1.** The use of private cabins, communal changing rooms, and equipment is permitted only to individuals who have been previously registered at the establishment's cash desk or at the offices of Gestioni Municipali S.p.A. (hereinafter abbreviated as G.M. S.p.A.). Additional accompanying persons **must pay the (daily) entrance fee or rent additional equipment** if the number exceeds that declared at the time of registration.

**Article 2.** A private cabin can be used by 4 people (2 adults + 2 children up to 14 years old) along with the rental of a sun umbrella.

**Article 3.** At the time of booking, a deposit of € 200.00 per month and per sun umbrella must be paid; an additional € 100.00 for periods exceeding one month and per sun umbrella; and € 100.00 for periods less than one month and per sun umbrella; the balance for periods up to 7 days.

Customers must keep the fiscal receipt of the payments made, in order to present it in case of a refund, otherwise no refund will be due. In case of cancellation by the customer, the sums paid will be retained by G.M. S.p.A. as a penalty, however, if the customer communicates the cancellation of the reserved spot within ten days from the start date of the period by registered mail A.R. or via PEC ([gestionimunicipali@pec.confcommercioim.it](mailto:gestionimunicipali@pec.confcommercioim.it)), the amount paid will be refunded, deducting the flat-rate expenses amounting to 20% of the deposit paid.

No refund or compensation is provided for the postponement of the arrival date or for the possible cancellation of the reservation if communicated beyond the aforementioned terms, i.e., ten days before the start of the stay period, nor for any unused periods.

Refunds issued by the Beach Office will be made once a month and the minimum refund amount, transmitted via bank transfer to the beneficiary User, is set at € 50.00, deducting shipping costs.

**Article 4.** The balance of the amount due must be paid without fail upon arrival at the cash desk of the chosen beach establishment, with the following methods:

- reservations beyond 7 days: payment exclusively by debit card, credit card, or check

Upon arrival at the cash desk of the chosen beach establishment, identification documents of the individuals who will use the establishment's equipment must be presented.

**Article 5.** Customers must always keep the receipt with them for any checks. Individuals without the receipt found using the establishment's equipment will have to pay the full price of the sun umbrella for the entire day.

**Article 6.** In case of loss of the cabin key, the customer must pay the sum of € 10.00.

**Article 7.** In case of non-presentation at the chosen establishment, the reservation will be maintained until the third day from the start of the reserved period, after which it will be considered forfeited and G.M. S.p.A. may, without any notice, rent the reserved spot to others.

In case of delays in arrival, changes of period for the months of July and August in the first, second, and third rows, the customer must promptly communicate (by phone, by email, and in any case before the start date of the reserved period) to G.M. S.p.A., which will proceed to maintain the spot, which must, however, be paid for the entire reserved period.

**Gestioni Municipali S.p.A.**

**Società soggetta a direzione e coordinamento da parte del socio unico Comune di Diano Marina**

Piazza Martiri della Libertà 4 – 18013 Diano Marina (IM)

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**Article 8.** At the time of booking, it is mandatory to declare the number of people, children, and/or teenagers who will use the establishment. Children must pay the entrance fee starting from 6 (six) years old up to 14 (fourteen) years old, beyond 15 (fifteen) years old the "teenager/adult" entrance fee is paid. Upon request of the cashiers, valid identification documents or self-certification must be presented.

**Article 9.** In the establishment, access is allowed to a **maximum of 5 people** (no more than 3 adults), attributable to the same sun umbrella. The third adult and/or teenagers must pay the corresponding additional entrance fee. It is also specified that the third adult and/or teenagers, paying the entrance fee, will enjoy all the services of the beach establishment, but will not be able to add any structure (additional sunbed, chair, or towel, etc.). In any case, it is not possible to lay towels in any part of the establishment. **Excess persons will be removed.** In the sun umbrella package without a private cabin, 2 adults plus 2 children up to 5 years old are included, while in the package with a private cabin, 2 adults plus 2 children up to 14 years old are included.

**Article 10. It is strictly forbidden to sublet the sun umbrella and equipment to others.**

The user must inform the cash desk if they interrupt the use of the equipment before the expiration. **Persons found using the equipment of other customers will be immediately removed from the establishment.** If the reserved period is used by different people at different times, all the personal data of the users must be entered at the time of booking, after which it will no longer be allowed to modify and/or add names.

**The customer who, for various reasons, does not use, partially or completely, the reserved and paid period can avail themselves of the sharing service through the portal or app spiagge.it and make their sun umbrella available to others, obtaining, in case of resale, a credit for partial refund of what was paid. This credit amounts to 50% of the daily price of the overlapping reservation. This credit can be used for extensions and/or subsequent reservations.**

**To do this, the customer must register on spiagge.it with the same credentials (email address) used for the booking made.**

**For further information, it is recommended to visit the website [www.gestionimunicipali.com](http://www.gestionimunicipali.com).**

**Customers who use the sharing mode will not lose the priority acquired for the booking of the following year.**

**Article 11.** For the months of July and August, reservations of less than one week are not accepted.

**Article 12.** For the months of July and August, reservations of less than two weeks are not accepted in the first, second, and third rows.

**Article 13.** It is forbidden to leave items such as mattresses, toys, towels, swimsuits, etc. on the beach. G.M. S.p.A. declines any responsibility in this regard. Similarly, G.M. S.p.A. is not responsible for any theft of money, valuables, clothing, and objects of any value or for their damage, stored in the common storage areas or in private cabins, even in the presence of possible break-ins, at any time of the day or night; G.M. S.p.A. is also not responsible for objects of any value and sums of money left on the beach. It is also forbidden to occupy the spaces between the sun umbrellas and in the passages.

**Article 14.** Users are required to compensate for any damage caused (by their fault and/or negligence) to the establishment's equipment.

**Article 15.** G.M. S.p.A. is not responsible for the loss and/or damage of objects, clothing, or anything else caused by adverse weather-marine conditions.

**Article 16.** No refund is due in case of bad weather or natural disasters. In case of high tide or storm surge, users cannot claim any refund rights.

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**Article 17.** In case the sea conditions are judged to be dangerous, or if there are dangerous situations, the red flag will be raised. With this signal, bathing is discouraged, and G.M. S.p.A. declines any responsibility towards those who do not observe this warning. On days of strong wind, the yellow flag will be raised, and consequently, the sun umbrellas must remain strictly closed. Each customer, in these circumstances, is required to observe the instructions of the beach staff. In any case, including favorable weather conditions, it is recommended not to go beyond the orange buoys delimiting the bathing area.

**Article 18.** Regarding the rules of conduct and safety, express reference is made to the ordinances issued by the Port Authority of Imperia and the Mayor of Diano Marina.

**Article 19.** The supply of water for all services (hot shower, cold shower, toilets, etc.) ceases at 7:00 PM.

**Article 20.** All those who use the services of the establishments managed by G.M. S.p.A. declare at the time of booking that they know and accept this Regulation without any exception and that they have received a copy of it. Upon the second violation of Articles 9, 10, 17, the offender will be invited to leave the establishment, with a refund by G.M. S.p.A. of the unused period.

**Article 21.** Regarding the disposal of any beached algae, including times and methods, express reference is made to L.R. n. 13/99 art. 3 c.1 lett. g. No refund is provided for any inconvenience due to this condition, including the operations of collection, storage, and removal.

**Article 22.** G.M. S.p.A. reserves the right to add rows beyond those already installed. The customer may be repositioned under the same conditions in the spot assigned to them.

**Article 23.** The booking methods for the 2025 BEACH SEASON will be published and updated on the website [www.gestionimunicipali.com](http://www.gestionimunicipali.com). Considering the availability of spots on the beach, each year G.M. S.p.A. establishes unilaterally and unquestionably which criteria to adopt to offer a booking priority to disabled people, residents, and customers who the previous year have used the sun umbrella for a long and continuous period. The criterion may vary from year to year and does not constitute in any case an acquired right.

During the season, at Bagni Delfino and Bagni Diana, daily reservations will be allowed starting from 8:30 AM, until the next day, subject to availability resulting from any cancellations and from sun umbrellas blocked to safeguard against adverse weather-marine conditions. The purchase can be made at the establishment's cash desks or online.

**For in-person reservations.** the deposit can be paid in cash, by debit card, credit card, bank check, etc.

**For telephone reservations.** the deposit must be paid by postal order or bank transfer **within and no later than 7 days** from the date of the reservation option.

After 7 days from the option without G.M. S.p.A. having received the deposit or a copy of the payment receipt transmitted via email ([spiagge@gestionimunicipali.com](mailto:spiagge@gestionimunicipali.com)), the option will be canceled.

For both payment methods, specify in the reason the chosen establishment and the surname and name of the reservation holder.

The reservation is valid from the day of receipt of the postal order or bank transfer.

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**Postal order:** addressed to GESTIONI MUNICIPALI S.p.A. Piazza Martiri della Libertà 4 – 18013 Diano Marina (IM)

**Bank transfer:**

**BANK DETAILS Gestioni Municipali S.p.A.:**

BPER BANCA – Branch of Diano Marina

IBAN: IT54 W053 8749 0000 0004 7255 646

BIC: BPMOIT22XXX

For any further clarification, visit our website [www.gestionimunicipali.com](http://www.gestionimunicipali.com).

**Article 24.** All personal data of the esteemed Customers will be processed according to the current regulations.

**Article 25.** Discounts issued by G.M. S.p.A. are in no case cumulative.

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