



Il nostro centro sei tu.

2025 REGULATION AT MAPPAMONDO EQUIPPED FREE BEACH

BATHHOUSE HOURS: 8.30 A.M. - 7 P.M.

BATHING HOURS: 9 A.M. - 7 P.M.

Art. 1. The use of the shared changing rooms and equipment is only permitted to persons declared in advance at the cash desk of the establishment or at the offices of Gestioni Municipali S.p.A. (hereinafter referred to as G.M. S.p.A.). Additional accompanying persons **will have to hire additional equipment** if the number exceeds the number declared at the time of presentation.

Art. 2. A deposit of 200.00 € per month and per parasol must be paid at the time of booking; a further 100.00 € for periods of more than one month and per parasol; and 100.00 € for periods of less than one month and per parasol; the balance for periods of up to 7 days.

Customers must keep the receipt of the payments made, in order to present it in the event of a refund, otherwise no refund will be due. In the event of cancellation by the customer, the sums paid shall be retained by G.M. S.p.A. as a penalty, however, if the customer communicates cancellation of the booked place within ten days of the start date of the period by registered letter with advice of receipt or by PEC (gestionimunicipali@pec.confcommercioim.it), the sum paid shall be refunded, **less 20% of the deposit paid**. No reimbursement or compensation is foreseen for the postponement of arrival date or for the possible cancellation of the reservation if it is communicated after the above-mentioned terms, i.e. ten days before the beginning of the period of stay, nor for any unused periods. Refunds made by the Beaches Office will be issued once a month and the minimum refund amount, sent by bank transfer to the beneficiary User, is set at €50.00 minus postage.

Art. 3. The balance of the amount due must be paid on arrival at the bathing establishment's cash desk, as follows:

- bookings **over 7 days: payment exclusively by debit card, credit card or cheque.** Upon arrival at the bathing establishment cash desk, identity documents of persons using the bathing establishment's facilities must be presented.

Art. 4. Customers must always keep their receipt with them for possible checks. Persons not in possession of receipt and found making use of the establishment's facilities shall pay the full price of the sunshade for the entire day.

Art. 5. In the event of no-show at the bathhouse, the reservation shall be maintained until the third day from the beginning of the reserved period, after which it shall be considered forfeited and G.M. S.p.A. may, without prior notice, rent the reserved place to others.

In the event of delayed arrival or change of period for the months of July and August, the customer shall promptly inform G.M. S.p.A. (by telephone, by e-mail, and in any case before the starting day of the booked period), who will retain the place, which must, however, be paid for the entire booked period.



Art. 6. When making a reservation, it is mandatory to declare the number of persons, children and/or young people who will use the establishment. At the request of the cashiers, valid identity documents or self- certification must be presented.

Art. 7. In the bathing establishment, access is permitted to a **maximum of 5 people (no more than 3 adults)**, who may be assigned to the same beach umbrella. It is also specified that the third adult and/or teenager shall use all the services of the bathing establishment, but may not add any facilities (additional sunbed, chair or towel, etc.). In any case, it is not possible to lay out towels in any part of the establishment. **People in excess will be turned away.**

Art. 8. It is strictly forbidden to sublet the parasol and equipment to others. Users must inform the cashier if stop using the equipment before its expiry date. Persons found making use of other customers' equipment shall be immediately removed from the establishment. If the booked period is used by more than one person at different times, all personal details of the users must be entered when booking, after which it will no longer be permitted to change and/or add names.

A customer who, for various reasons, does not use, either in part or in full, the period booked and paid for can make use of the sharing service via the spiagge.it portal or app and make their beach umbrella available to others, obtaining, in the event that it is resold, a credit for partial reimbursement of the amount paid. This credit amounts to 50% of the daily price of the overbooked reservation. This credit may be used for extensions and/or subsequent bookings. To do this, the customer must register on spiagge.it with the same credentials (e-mail address) used for the booking made.

For more information, please visit www.gestionimunicipali.com.

Customers using the sharing mode will not lose their priority for the following year's booking.

Art. 9. For the months of July and August, bookings of less than one week shall not be made.

Art. 10. It is forbidden to leave objects such as mattresses, toys, towels, swimming costumes, etc. on the beach. G.M. S.p.A. declines all responsibility in this respect. Furthermore, G.M. S.p.A. shall not be liable for objects of any value or sums of money left on the beach. It is also forbidden to occupy the spaces between the umbrellas and in the passages.

Art. 11. Users are obliged to compensate for any damage caused (through their fault and/or negligence) to the establishment's equipment.

Art. 12. G.M. S.p.A. shall not be liable for the loss and/or damage of objects, clothing, or anything else caused by adverse weather and sea conditions.

Art. 13. No reimbursement is due in the event of bad weather or natural disasters. In the event of a high tide or storm surge, users have no right to reimbursement.



Art. 14. If the state of sea is judged to be dangerous, or if there are dangerous situations, a red flag will be raised. This signal advises against bathing and G.M. S.p.A. declines all responsibility towards those who do not observe this warning. On days when there is strong wind, the yellow flag will be hoisted, and umbrellas must therefore remain strictly closed. Each customer, in these circumstances, is obliged to observe the instructions of the beach staff. In any case, including favourable weather conditions, it is recommended not to cross the orange/yellow buoys delimiting the bathing area.

Art. 15. With regard to rules of behaviour and safety, express reference is made to the ordinances issued for this purpose by the Imperia Harbour Master's Office and the Mayor of Diano Marina.

Art. 16. The water supply for all services (cold showers, toilets, etc.) ceases at 7 p.m.

Art. 17. All those who use the services of the establishment declare at the time of booking that they know and accept these Regulations without exception and that they have received a copy of them. At the second violation of Art. 7, 8, 14 the offender shall be asked to leave the establishment, with reimbursement by G.M. S.p.A. of the unused period.

Art. 18. With regard to the disposal of any beached seaweed, including times and methods, express reference is made to Regional Law no. 13/99 art. 3 c.1 lett. g. No reimbursement is envisaged for any inconvenience due to this condition, including collection, storage and clearing operations.

Art. 19. It is G.M. S.p.A.'s right to add rows in addition to those already installed. The customer may be repositioned in the place assigned to him under the same conditions.

Art. 20. Booking procedures for the 2025 BEACH SEASON shall be published and updated on the website www.gestionimunicipali.com. In view of the availability of beach places, each year G.M. S.p.A. establishes in an unequivocal and unquestionable manner which criteria to adopt in order to offer a reservation priority to disabled persons (100% disability certified by the competent ASL), who in the previous year have used the beach umbrella for a long and continuous period. This criterion may vary from year to year and is in no case an acquired right.

For booking in person, the deposit may be paid by cash, debit card, credit card, bank cheque, etc.

For telephone bookings, the deposit must be paid by postal order or bank transfer **no later than 7 days** after the booking option date.

After 7 days from the option without G.M. S.p.A. having received the deposit or a copy of the payment receipt sent by e-mail (spiagge@gestionimunicipali.com), the option will be cancelled.



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For both payment methods, please specify the chosen establishment and the surname and first name of the reservation holder in the reason for payment.

The reservation is valid from the day the money order or transfer is cashed.

Postal order: addressed to GESTIONI MUNICIPALI S.p.A. Piazza Martiri della Libertà 4 - 18013 Diano Marina (IM)

Transfer:

BANK COORDINATES Gestioni Municipali S.p.A.:

BPER BANCA - Diano Marina Branch

IBAN: IT54 W053 8749 0000 0004 7255 646

BIC: BPOMIT22XXX

For any further clarification, please visit www.gestionimunicipali.com.

Art. 21. All personal data of the Customer shall be processed in accordance with the regulations in force.

Art. 22. The discounts issued by G.M. S.p.A. are not cumulative under any circumstances.